Choose Card Design

*CLOSE TO 40% OF CONSUMERS SURVEYED HAVE TRIED A NEW BUSINESS FOR THE FIRST TIME BECAUSE OF INFORMATION RECEIVED VIA DIRECT MAIL. NEARLY 70% REPORT RENEWING A RELATIONSHIP WITH A BUSINESS AFTER A PERIOD OF TIME BECAUSE THEY RECEIVED A DIRECT MAILING OR PROMOTIONAL ITEM.

*The 2008 DMNews/Pitney Bowes survey on consumer attitudes and behaviors related to direct mail, Print in the Mix - A Clearinghouse of Research on Print Media Effectiveness. www.printintthemix.rit.edu

Choose the look of your Direct Mail piece. Select one of the following options and indicate the desired Card Design number on your order form. Or, submit a photo of your facility or your own card design for a truly unique piece (see card #12).

*



#2



#3



4



#5



#7



#8



#8



#1C



#11



YOUR SHOP NAME HERE
ADDRESS
PHONE NUMBER

IMPORTANT DATES TO REMEMBER

Spring Into Spring Car Care

March 3 – May 9
Deadline to Submit Order:
January 24, 2014

Sizzlin' Summer Savings

June 2 – August 1
Deadline to Submit Order:
April 18, 2014

Fall Car Care

August 18 – October 24
Deadline to Submit Order:
July 4, 2014

Winterizing Service Specials

October 27 – December 31
Deadline to Submit Order:
September 19, 2014



For More Information on Targeted Consumer Direct Mail Marketing, Please Contact:

Pryor Marketing & Communications, Inc. 820 Garrison Avenue, PO Box 1209

Fort Smith, Arkansas 72901
p: 479.783.1904 | f: 479.783.8626
e: PMC@ipa.net | PryorMarketing.com



PROMOTE YOUR SERVICES WITH TARGETED DIRECT MAIL

Direct Mail marketing is one of the easiest and most cost effective ways to increase your business throughout the year. At just .42¢ each you can attract new and existing local customers by offering specials on the services your automotive facility provides. Just follow these simple steps to begin a Direct Mail campaign today.



Choose the look of your direct mail piece. We offer a variety of professionally created designs that capture attention and evoke action. Submit a photo of your facility or your own design for a truly unique card front. (Submissions must be high resolution, at least 9x6 inches and 300 dpi.)

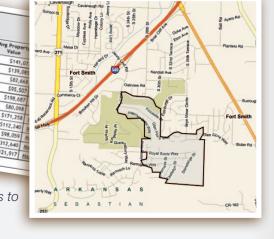


Select three service specials you want to promote, then set competitive pricing based on your current local market conditions. Research indicates 42% of consumers look to mail for financial savings. Offer your existing and potential customers valuable coupons toward automotive services they need, while establishing your business as a name they trust and rely on.



Determine the quantity of pieces to be mailed, with a minimum of 1,000. Then, using sophisticated, strategic

mapping software we will provide you with demographic information and maps of mail carrier routes within your zip code. This process allows us to select only the routes that will be best suited for your Direct Mail campaign.





Call, Fax or Email your completed order form to Pryor Marketing & Communications, Inc. We'll create a customized, professional quality Direct Mail marketing campaign that costs less than one first class postage stamp. As a member of the Pronto Smart Choice

Advantage program your cost is just .42¢ after National Pronto Headquarters shared cost participation. (Regular .93¢ per piece.) Payment must be paid in full upon submitting your order.





We will send, via email an electronic version of your Direct Mail piece for you to review for accuracy. Upon your approval. the final Direct Mail pieces are produced, printed and mailed to your targeted consumers.





 *M ore than $oldsymbol{1}$ in $oldsymbol{5}$ households surveyed reported making a PURCHASE AS A RESULT OF ADVERTISING MAIL RECEIVED.

* $m{T}$ HE TOP $m{5}$ OFFERS THAT CONSUMERS MOST OFTEN RESPOND TO ARE:

COUPONS, BUY ONE GET ONE FREE PROMOTIONS, SINGLE ITEM OR SERVICE DISCOUNTS, PERCENT OFF AND GIFT CERTIFICATES.

> * Vertis Customer Focus, Direct Marketing 2009: Retail, Conducted on behalf of Vertis Communications by Marshall Marketing & Communications Print in the Mix - A Clearinghouse of Research on Print Media Effectiveness, www.printintthemix.rit.edu

Select the three Service Specials you want to promote, then set competitive pricing based on your current local market conditions.

The following Service Specials are suggestions only and may be customized in any way to suit your campaign.

#19 #20 **Engine Tune-Up Front Disc** Rear Brake Maior Tune-Up \$10⁰⁰ Gift Complete Brake Inspection Service Special Special Improve Gas Mileage! Certificate **Brake Service** Special Brake Service 6 Cyl - \$0000 6 Cyl - \$30 off 8 Cyl - \$40 off ncludes installation of quality disc pads; ncludes installation of quality disc pads/ Includes installation of quality neace of mind, have your brake systen Receive \$10 00 off on resurface front rotors; repack front wheel Includes replacing spark plugs, inspect Use toward the purchase of any brake shoes; re-machine surface shoes: resurface front rotors: repack nspected annually. Includes pulling all 4 Includes distributor cap and rotor air and fuel filters, set timing and adjust \$100.00 or more of auto bearings (if applicable). Add brake fluid, of rear drums; check brake fluid front wheel bearings (if applicable). Add automotive service offered in this wheels & inspecting entire brake system nspect hydraulic system. Metallic pads carburetor where applicable and road test. (where applicable), spark plugs, wires, services purchased. Includes promotion. Must present coupon at time & inspect front brakes. Most cars brake fluid inspect hydraulic system. extra. Most cars and light trucks. all services offered. Most cars and light trucks. fuel filter, pcv valve and air filter. and light trucks. Most cars and light trucks. bearings & seals, brake drums & rotors, of repair to receive offer. Expires 00/00/13 #23 #24 **Complete Shocks Shocks & Strut Complete** Winterizing Windshield **Automatic** Shocks Special Shocks Special & Strut Service **Inspection Exhaust Service Transmission Service** Service Special Wiper Service 4 for the \$10 off!
Includes installation
of quality gas charged 8 price of 3! New shocks and struts will put Worn shocks and struts can Repair or replacement of ncludes draining radiator & your vehicle's tires back in contact Includes a pair of quality gas cause tires to lose contact mufflers, tail pipes, dual Includes draining fluid, clean of quality gas charged ooling system, pressure test of system, with the road. Now, for a limited charged shocks. Most cars with the road. For safety's exhaust and custom systems pan, replace pan gasket, install shocks or struts. Most inspection of water pump, belts & hoses. Includes new standard time, when you have 4 shocks or Most cars, light trucks and and light trucks. Installation sake. let us check vour new filter and replace fluid. cars and light trucks. Refill with up to 2 gallons of premium blades & installation struts installed, you only pay for 3. shocks and struts... FREE! vans. Call for an appointment. Most cars and light trucks. The 4th one is FREE! Expires 00/00/13 #25 #26 #27 #28 #11 **Four Tire Thrust Angle** Four Wheel **Fuel Injection** Computerized **Belt & Hoses Tire Specials** Wheel Specials **Wheel Alianment** Rotation System Maintenance **Alianment** Wheel Balance Inspection GOOD YEAR count Wheel Packages Availab 185/70R14 \$95.95 195/70R14 Includes setting all front and

#15

all four wheels, rotate tires and inflate tires to proper pressure. Aluminum wheels and locking hub caps extra. Service available for most cars and light trucks.

Oil, Lube & Filter

Includes four tire Expires 00/00/13

rotation, air pressure check, and safety check Expires 00/00/13

Front End Repair

ncludes cleaning fuel injectors using pressurized chemical solvent, lubricate upper cylinder

areas & add fuel additive to treat remaining fuel. Most cars & light trucks.

Expires 00/00/13

Emission System Brake Drums Service or Rotors

10% off!

#30

esurfacing of brake drums or rotors. Most cars and

215/65R15 \$109.9

215/60R15 | \$119.9

215/60R16 \$118.9

225/60R16 \$119.95

light trucks.

Back flush entire cooling

Expires 00/00/13

Antifreeze

Flush & Fill

andition of the belts and hoses and

Expires 00/00/13

Belt Changeover

n estimate for parts and labor for

eplacing belts and hoses.

ncludes replacement of up to

three belts, all parts & labor. Vans with engine in passenger

#32

Cooling System Service

Includes draining radiator; refilling system with up to 2 gallons of premium antifreeze/ coolant Inspection of water pump, belts and hoses. Expires 00/00/1

Set front wheel caster, cambe

specifications. Cost of shims and

nstallation extra where required.

Expires 00/00/13

! & toe on vehicle to exact O.E.

4-wheel alignment extra.

#13

Performance Check

Air Conditioning

Expires 00/00/13

rear adjustable angles to

cars & light trucks. Shims &

cams extra if needed.

Refrigerant extra.

#14

exact O.E. specifications. Most

Inspect and adjust A/C belt. Inspect hoses, fittings & compressor. Perform

5 quarts major brand motor oil. Install new oil filter. Most vehicles. Environmental oil system leak test. Run performance test disposal fee extra.

Drain oil & refill with up to

ncludes CV joint, boots and driveshaft; power steering hose, tie rod ends, idler arm and ball joints. Most cars and light trucks.

#16

10% off!

Includes analysis and repair or replacement of catalytic converters. EGR valves. oxygen sensors, smog pumps air injection tubes and more

#29

Most cars and light trucks.

Expires 00/00/13

system, inspect all hoses and belts and pressure test for leaks, Antifreeze extra, Most

#31

cars and light trucks.

compartment & vehicles with verse mounted engines extra. Most cars & light trucks. Timing belts not included.

Expires 00/00/13